

Acknowledgement of ACCC legal proceedings.

28 November 2024

Webjet Group Limited (**Webjet Group, the Company, ASX:WJL**) advises that the Australian Competition and Consumer Commission (**ACCC**) has commenced proceedings against Webjet Marketing Pty Ltd (**Webjet Marketing**), a wholly owned subsidiary of Webjet Group, alleging that Webjet Marketing engaged in certain misleading and deceptive conduct in relation to the disclosure of its fees in advertising of airfares on social media, in emails and on its website/Apps, as well as certain booking processes.

Webjet Marketing has fully cooperated with the ACCC prior to the issuance of these proceedings and has already voluntarily and proactively undertaken a number of steps to further improve its disclosure of pricing and fees. So far as Webjet Marketing is aware, the ACCC concerns do not relate to its current fee disclosure and pricing practices.

Webjet Marketing takes compliance with Australian Consumer Law extremely seriously and has always prided itself on its high levels of trust with all stakeholders, especially our customers. Webjet Marketing has always sought to provide great value and service to its customers, helping people compare flight prices and travel products transparently at a time where domestic flight prices are soaring due to a lack of competition. Millions of customers have chosen to book through Webjet Marketing during the period in question and we have very rarely been contacted by customers complaining about our disclosure of fees. Webjet Group is confident there is no widespread customer dissatisfaction with our offering, disclosure, service or pricing.

The ACCC is seeking a range of remedies including pecuniary penalties and it is not yet possible to determine the financial implications of any outcome from the proceedings.

As the matter is subject of proceedings in the Federal Court, Webjet Group will not be making any further comment at this time.

This announcement has been authorised for release by the Board of Directors.

Media.

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